

Cancellation, Rescheduling, Refund, and Make-Up Session Policy

Cancellation and Refund Policy

1. Cancellation Policy:

- **More than 1 week before the start of the class:**
 - Full refund or option to reschedule to a different class date.
- **Within 1 week of the start of the class:**
 - No refunds will be issued. This is due to our planning procedures for classes, including confirming teachers and purchasing materials required for the class at specific dates.

2. No-Show Policy:

- Participants who do not show up for the class without prior notice will not be eligible for a refund or rescheduling.

Rescheduling Policy

1. Rescheduling Notice:

- **More than 1 week before the start of the class:**
 - Participants can reschedule to a different class date without any fee.
- **Within 1 week of the start of the class:**
 - Rescheduling may be available, but the same notice period applies for rescheduling as for cancellations.

Make-Up Session Policy

1. Make-Up Sessions:

- Due to the nature of our structured woodworking classes, make-up sessions are not available for participants who miss classes.

2. Partial Attendance:

- Participants who have started a multi-session class (up to 12 sessions) and are unable to complete the course will not be eligible for make-up sessions or refunds for missed classes.

Emergency Situations

1. Emergency Situations:

- We understand that emergencies happen. While we will do our best to accommodate such situations, please note that once we get to 1 week from the start of the class, we have already allocated the resources and funds for that student to attend the class in full. Therefore, we cannot always guarantee a refund, rescheduling, or make-up sessions.

General Policies

1. Class Cancellations by the Business:

- If a class is cancelled by our business for any reason, participants will be offered the option to reschedule or receive a full refund.

2. Late Arrivals:

- Participants arriving more than 15 minutes late may not be admitted to the class to avoid disruption. No refunds or rescheduling will be provided for late arrivals.

We appreciate your understanding and cooperation with our policies. These measures help us maintain the quality and scheduling integrity of our woodworking classes for all participants.